

Disclosure of Investor Complaints

Redressal of Complaints received during the period :	25/01/2024 to 31/01/2024
Name of the Mutual Fund	Oldbridge Mutual Fund
Total Number of Folios	3937

Part A: Total complaints report (including complaints received through SCORES)

Complaint code	Type of complaint#	(a) No. of complaints pending at the beginning of the period	(b) No of complaints received during the period	Action on (a) and (b)										
				Resolved					Non Actionable*	Pending				
				Within 30 days	30-60 days	60-180 days	Beyond 180 days	Average time taken^ (in days)		0-3 months	3-6 months	6-12 months	Beyond 12 months	
I A	Non receipt of amount declared under Income Distribution cum Capital Withdrawal option	NA	0	0	NA	NA	NA	NA	NA	NA	0	NA	NA	NA
I B	Interest on delayed payment of amount declared under Income Distribution cum Capital Withdrawal option	NA	0	0	NA	NA	NA	NA	NA	NA	0	NA	NA	NA
I C	Non receipt of Redemption Proceeds	NA	0	0	NA	NA	NA	NA	NA	NA	0	NA	NA	NA
I D	Interest on delayed payment of Redemption	NA	0	0	NA	NA	NA	NA	NA	NA	0	NA	NA	NA
II A	Non receipt of Statement of Account/Unit Certificate	NA	0	0	NA	NA	NA	NA	NA	NA	0	NA	NA	NA
II B	Discrepancy in Statement of Account	NA	0	0	NA	NA	NA	NA	NA	NA	0	NA	NA	NA
II C	Data corrections in Investor details	NA	0	0	NA	NA	NA	NA	NA	NA	0	NA	NA	NA
II D	Non receipt of Annual Report/Abridged Summary	NA	0	0	NA	NA	NA	NA	NA	NA	0	NA	NA	NA
III A	Wrong switch between Schemes	NA	0	0	NA	NA	NA	NA	NA	NA	0	NA	NA	NA
III B	Unauthorized switch between Schemes	NA	0	0	NA	NA	NA	NA	NA	NA	0	NA	NA	NA
III C	Deviation from Scheme attributes	NA	0	0	NA	NA	NA	NA	NA	NA	0	NA	NA	NA
III D	Wrong or excess charges/load	NA	0	0	NA	NA	NA	NA	NA	NA	0	NA	NA	NA
III E	Non updation of changes viz. address, PAN, bank details, nomination, etc	NA	0	0	NA	NA	NA	NA	NA	NA	0	NA	NA	NA
III F	Delay in allotment of Units	NA	0	0	NA	NA	NA	NA	NA	NA	0	NA	NA	NA
III G	Unauthorized Redemption	NA	0	0	NA	NA	NA	NA	NA	NA	0	NA	NA	NA
IV	Others **	NA	0	0	NA	NA	NA	NA	NA	NA	0	NA	NA	NA

including against its authorized persons/ distributors/ employees. etc.

*Non actionable means the complaint that are incomplete / outside the scope of the mutual fund

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

Redressal of Complaints received during		25/01/2024 to 31/01/2024												
Total Number of Folios		3937												
Part B: Report on complaints received through SCORES														
Complain nt code	Type of complaint#	(a) No. of complaints pending at the beginning of the period	(b) No of complaints received during the period	Action on (a) and (b)										
				Resolved					Non Actionable*	Pending				
				Within 30 days	30-60 days	60- 180 days	Beyond 180 days	Average time taken ^ (in days)		0-3 month s	3-6 months	6-12 months	Beyond 12 months	
I A	Non receipt of amount declared under Income Distribution cum Capital Withdrawal option	NA	0	0	NA	NA	NA	NA	NA	NA	0	NA	NA	NA
I B	Interest on delayed payment of amount declared under Income Distribution cum Capital Withdrawal option	NA	0	0	NA	NA	NA	NA	NA	NA	0	NA	NA	NA
I C	Non receipt of Redemption Proceeds	NA	0	0	NA	NA	NA	NA	NA	NA	0	NA	NA	NA
I D	Interest on delayed payment of	NA	0	0	NA	NA	NA	NA	NA	NA	0	NA	NA	NA
II A	Non receipt of Statement of Account/ Unit Certificate	NA	0	0	NA	NA	NA	NA	NA	NA	0	NA	NA	NA
II B	Discrepancy in Statement of Account	NA	0	0	NA	NA	NA	NA	NA	NA	0	NA	NA	NA
II C	Data corrections in Investor details	NA	0	0	NA	NA	NA	NA	NA	NA	0	NA	NA	NA
II D	Non receipt of Annual Report/Abridged Summary	NA	0	0	NA	NA	NA	NA	NA	NA	0	NA	NA	NA
III A	Wrong switch between Schemes	NA	0	0	NA	NA	NA	NA	NA	NA	0	NA	NA	NA
III B	Unauthorized switch between Schemes	NA	0	0	NA	NA	NA	NA	NA	NA	0	NA	NA	NA
III C	Deviation from Scheme attributes	NA	0	0	NA	NA	NA	NA	NA	NA	0	NA	NA	NA
III D	Wrong or excess	NA	0	0	NA	NA	NA	NA	NA	NA	0	NA	NA	NA
III E	Non updation of changes viz. address, PAN, bank details, nomination, etc	NA	0	0	NA	NA	NA	NA	NA	NA	0	NA	NA	NA
III F	Delay in allotment of Units	NA	0	0	NA	NA	NA	NA	NA	NA	0	NA	NA	NA
III G	Unauthorized Redemption	NA	0	0	NA	NA	NA	NA	NA	NA	0	NA	NA	NA
IV	Others **	NA	0	0	NA	NA	NA	NA	NA	NA	0	NA	NA	NA
# including against its authorized persons/ distributors/ employees. etc.														
*Non actionable means the complaint that are incomplete / outside the scope of the mutual fund														
^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.														

Redressal of Complaints		0			
Total Number of Folios		3937			
Part C: Trend of monthly disposal of complaints (including complaints received through SCORES)					
SN	Month	Carried forward from previous	Received	Resolved*	Pending**
1	April, 2023	NA	NA	NA	NA
2	May, 2023	NA	NA	NA	NA
3	June, 2023	NA	NA	NA	NA
4	July, 2023	NA	NA	NA	NA
5	August, 2023	NA	NA	NA	NA
6	September, 2023	NA	NA	NA	NA
7	October, 2023	NA	NA	NA	NA
8	November, 2023	NA	NA	NA	NA
9	December, 2023	NA	NA	NA	NA
10	January, 2024	0	0	0	0
	Grand Total	0	0	0	0
*Should include complaints of previous months resolved in the current month. If any					
** Should include total complaints pending as on the last day of the month, if any.					

Part D: Trend of annual disposal of complaints (including complaints received through SCORES)					
SN	Month	25/01/2024 to 31/01/2024	Received during the year	Resolved during the year	Pending at the end of the year
1	2020-21	NA	NA	NA	NA
2	2021-2022	NA	NA	NA	NA
3	2022-2023	NA	NA	NA	NA
4	2023-2024*	0	0	0	0
	Grand Total	0	0	0	0