

Redressal of Complaints received during the period :	01/11/2024 to 30/11/2024
Name of the Mutual Fund	Oldbridge Mutual Fund
Total Number of Folios	19714

**Part A: Total complaints report (including complaints received through SCORES)**

Complaint code	Type of complaint#	(a) No. of complaints pending at the beginning of the	(b) No of complaints received during the period	Action on (a) and (b)										
				Resolved					Non Actionable*	Pending				
				Within 30 days	30-60 days	60-180 days	Beyond 180 days	Average time taken^ (in days)		0-3 months	3-6 months	6-12 months	Beyond 12 months	
I A	Non receipt of amount declared under Income Distribution cum Capital Withdrawal option	0	0	0	0	0	0	0	-	0	0	0	0	NA
I B	Interest on delayed payment of amount declared under Income Distribution cum Capital Withdrawal option	0	0	0	0	0	0	0	-	0	0	0	0	NA
I C	Non receipt of Redemption Proceeds	0	0	0	0	0	0	0	-	0	0	0	0	NA
I D	Interest on delayed payment of Redemption	0	0	0	0	0	0	0	-	0	0	0	0	NA
II A	Non receipt of Statement of Account/Unit Certificate	0	0	0	0	0	0	0	-	0	0	0	0	NA
II B	Discrepancy in Statement of Account	0	0	0	0	0	0	0	-	0	0	0	0	NA
II C	Data corrections in Investor details	0	0	0	0	0	0	0	-	0	0	0	0	NA
II D	Non receipt of Annual Report/Abridged Summary	0	0	0	0	0	0	0	-	0	0	0	0	NA
III A	Wrong switch between Schemes	0	0	0	0	0	0	0	-	0	0	0	0	NA
III B	Unauthorized switch between Schemes	0	0	0	0	0	0	0	-	0	0	0	0	NA
III C	Deviation from Scheme attributes	0	0	0	0	0	0	0	-	0	0	0	0	NA
III D	Wrong or excess charges/load	0	0	0	0	0	0	0	-	0	0	0	0	NA
III E	Non updation of changes viz. address, PAN, bank details, nomination, etc	0	0	0	0	0	0	0	-	0	0	0	0	NA
III F	Delay in allotment of Units	0	0	0	0	0	0	0	-	0	0	0	0	NA
III G	Unauthorized Redemption	0	0	0	0	0	0	0	-	0	0	0	0	NA
IV	Others **	0	0	0	0	0	0	0	0	0	0	0	0	NA

# including against its authorized persons/ distributors/ employees. etc.

\*Non actionable means the complaint that are incomplete / outside the scope of the mutual fund

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

Redressal of Complaints received during	01/11/2024 to 30/11/2024
Total Number of Folios	19714

**Part B: Report on complaints received through SCORES**

Complaint code	Type of complaint#	(a) No. of complaints pending at the beginning of the period	(b) No of complaints received during the period	Action on (a) and (b)									
				Resolved					Non Actionable*	Pending			
				Within 30 days	30-60 days	60-180 days	Beyond 180 days	Average time taken ^ (in days)		0-3 months	3-6 months	6-12 months	Beyond 12 months
I A	Non receipt of amount declared under Income Distribution cum Capital Withdrawal option	0	0	0	0	0	0	-	0	0	0	0	NA
I B	Interest on delayed payment of amount declared under Income Distribution cum Capital Withdrawal option	0	0	0	0	0	0	-	0	0	0	0	NA
I C	Non receipt of Redemption Proceeds	0	0	0	0	0	0	-	0	0	0	0	NA
I D	Interest on delayed payment of	0	0	0	0	0	0	-	0	0	0	0	NA
II A	Non receipt of Statement of Account/ Unit Certificate	0	0	0	0	0	0	-	0	0	0	0	NA
II B	Discrepancy in Statement of Account	0	0	0	0	0	0	-	0	0	0	0	NA
II C	Data corrections in Investor details	0	0	0	0	0	0	-	0	0	0	0	NA
II D	Non receipt of Annual Report/Abridged Summary	0	0	0	0	0	0	-	0	0	0	0	NA
III A	Wrong switch between Schemes	0	0	0	0	0	0	-	0	0	0	0	NA
III B	Unauthorized switch between Schemes	0	0	0	0	0	0	-	0	0	0	0	NA
III C	Deviation from Scheme attributes	0	0	0	0	0	0	-	0	0	0	0	NA
III D	Wrong or excess	0	0	0	0	0	0	-	0	0	0	0	NA
III E	Non updation of changes viz. address, PAN, bank details, nomination, etc	0	0	0	0	0	0	-	0	0	0	0	NA
III F	Delay in allotment of Units	0	0	0	0	0	0	-	0	0	0	0	NA
III G	Unauthorized Redemption	0	0	0	0	0	0	-	0	0	0	0	NA
IV	Others **	0	0	0	0	0	0	0	0	0	0	0	NA

# including against its authorized persons/ distributors/ employees. etc.

\*Non actionable means the complaint that are incomplete / outside the scope of the mutual fund

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

<b>Redressal of Complaints</b>	<b>0</b>				
<b>Total Number of Folios</b>	<b>19714</b>				
<b>Part C: Trend of monthly disposal of complaints (including complaints received through SCORES)</b>					
<b>SN</b>	<b>Month</b>	<b>Carried forward from previous</b>	<b>Received</b>	<b>Resolved*</b>	<b>Pending**</b>
1	April, 2023	NA	NA	NA	NA
2	May, 2023	NA	NA	NA	NA
3	June, 2023	NA	NA	NA	NA
4	July, 2023	NA	NA	NA	NA
5	August, 2023	NA	NA	NA	NA
6	September, 2023	NA	NA	NA	NA
7	October, 2023	NA	NA	NA	NA
8	November, 2023	NA	NA	NA	NA
9	December, 2023	NA	NA	NA	NA
10	January, 2024	0	0	0	0
11	Feb-24	0	0	0	0
12	Mar-24	0	0	0	0
13	Apr-24	0	0	0	0
14	May-24	0	0	0	0
15	Jun-24	0	0	0	0
16	Jul-24	0	1	1	0
17	Aug-24	0	0	0	0
18	Sep-24	0	0	0	0
19	Oct-24	0	0	0	0
20	Nov-24	0	0	0	0
	<b>Grand Total</b>	0	1	1	0
<b>*Should include complaints of previous months resolved in the current month. If any</b>					
<b>** Should include total complaints pending as on the last day of the month, if any.</b>					

<b>Part D: Trend of annual disposal of complaints (including complaints received through SCORES)</b>					
<b>SN</b>	<b>Month</b>	<b>Opening</b>	<b>Received during the year</b>	<b>Resolved during the year</b>	<b>Pending at the end of the year</b>
1	2020-21	NA	NA	NA	NA
2	2021-2022	NA	NA	NA	NA
3	2022-2023	NA	NA	NA	NA
4	2023-2024*	0	0	0	0
5	2024-2025	0	1	1	0
	<b>Grand Total</b>	0	1	1	0