Redressal of Complaints received during	01/11/2025 to 30/11/2025
Total Number of Folios	33370

Part B: Report on complaints received through SCORES

Complaint code	Type of complaint#	(a) No. of complaints pending at the beginning of the period	(b) No of complaints received during the period	Action on (a) and (b)						Non Actionable*	Pending			
				Resolved										
				Within 30 days	30-60 days	60-180 days	Beyond 180 days	Average time taken ^ (in days)			0-3 months	3-6 months	6-12 months	Beyond 12 months
I A	Non receipt of amount declared under Income Distribution cum Capital Withdrawal option	0	0	0	0	0	0	-	0	0	0	0	NA
I B	Interest on delayed payment of amount declared under Income Distribution cum Capital Withdrawal option	0	0	0	0	0	0	-	0	0	0	0	NA
I C	Non receipt of Redemption Proceeds	0	0	0	0	0	0	-	0	0	0	0	NA
I D	Interest on delayed payment of	0	0	0	0	0	0	-	0	0	0	0	NA
II A	Non receipt of Statement of Account/ Unit Certificate	0	0	0	0	0	0	-	0	0	0	0	NA
II B	Discrepancy in Statement of Account	0	0	0	0	0	0	-	0	0	0	0	NA
II C	Data corrections in Investor details	0	0	0	0	0	0	-	0	0	0	0	NA
II D	Non receipt of Annual Report/Abridged Summary	0	0	0	0	0	0	-	0	0	0	0	NA
III A	Wrong switch between Schemes	0	0	0	0	0	0	-	0	0	0	0	NA
III B	Unauthorized switch between Schemes	0	0	0	0	0	0	-	0	0	0	0	NA
III C	Deviation from Scheme attributes	0	0	0	0	0	0	-	0	0	0	0	NA
III D	Wrong or excess	0	0	0	0	0	0	-	0	0	0	0	NA
III E	Non updation of changes viz. address, PAN, bank details, nomination, etc	0	0	0	0	0	0	-	0	0	0	0	NA
III F	Delay in allotment of Units	0	0	0	0	0	0	-	0	0	0	0	NA
III G	Unauthorized Redemption	0	0	0	0	0	0	-	0	0	0	0	NA
IV	Others **	0	0	0	0	0	0	0	0	0	0	0	NA

including against its authorized persons/ distributors/ employees. etc.

*Non actionable means the complaint that are incomplete / outside the scope of the mutual fund

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.