

Redressal of Complaints	0				
Total Number of Folios	31872				
	Part C: Trend of monthly disposal of complaints (including complaints received through SCORES)				
SN	Month	Carried forward from previous	Received	Resolved*	Pending**
1	April, 2023	NA	NA	NA	NA
2	May, 2023	NA	NA	NA	NA
3	June, 2023	NA	NA	NA	NA
4	July, 2023	NA	NA	NA	NA
5	August, 2023	NA	NA	NA	NA
6	September, 2023	NA	NA	NA	NA
7	October, 2023	NA	NA	NA	NA
8	November, 2023	NA	NA	NA	NA
9	December, 2023	NA	NA	NA	NA
10	January, 2024	0	0	0	0
11	Feb-24	0	0	0	0
12	Mar-24	0	0	0	0
13	Apr-24	0	0	0	0
14	May-24	0	0	0	0
15	Jun-24	0	0	0	0
16	Jul-24	0	1	1	0
17	Aug-24	0	0	0	0
18	Sep-24	0	0	0	0
19	Oct-24	0	0	0	0
20	Nov-24	0	0	0	0
21	Dec-24	0	1	1	0
22	Jan-25	0	0	0	0
23	Feb-25	0	0	0	0
24	Mar-25	0	0	0	0
25	Apr-25	0	0	0	0
26	May-25	0	0	0	0
27	Jun-25	0	0	0	0
28	Jul-25	0	0	0	0
29	Aug-25	0	0	0	0
30	Sep-25	0	0	0	0
	Grand Total	0	2	2	0
*Should include complaints of previous months resolved in the current month. If any					
** Should include total complaints pending as on the last day of the month, if any.					